



Corporate Policy

Quality – Environment

Autovictor believes that the process of continuous improvement represents a fundamental element for achieving excellence, understood as the ability to combine business growth with high standards of quality and efficiency of the services provided, respect for the environment and the protection of the health and safety of workers.

This company policy is part of this context, which ensures full compliance with current legislation and regulations regarding quality, environmental protection, health and safety at work, as well as systematic management of the risks and opportunities associated with the activities carried out.

Autovictor prioritizes the maintenance and effectiveness of the procedures adopted to prevent non-compliance, accidents, and environmental emergencies, committing to operating professionally in all phases of its activities.

General objectives

Autovictor is committed to:

- Keep your company management system up to date and continuously improve, in accordance with UNI EN ISO 9001, UNI EN ISO 14001, as well as applicable mandatory legislation.
- Allocate adequate resources to achieve the planned objectives.
- Develop human resources and adopt the best available and economically sustainable technologies, through the enhancement of the technical and professional skills of staff, the assignment of responsibility and authority at every level, and the implementation of training and information activities on quality, environmental, and health and safety issues.
- Systematically verify the achievement of planned objectives, adopting, where necessary, appropriate corrective actions.
- Involve suppliers and partners in improving their performance, in order to reduce negative impacts on the company system.

Quality objectives

- Respond promptly and effectively to changing market needs.
- Systematically monitor the achievement of the established objectives, implementing corrective actions in case of deviations.
- Maintain an effective communication system with customers, the community and staff, in order to understand their needs, encourage their involvement in the continuous improvement process and share the results achieved.



Environmental Objectives

Improve environmental performance, with particular reference to the use of energy resources and waste management, seeking solutions aimed at reducing polluting emissions and containing consumption, favoring resources with a lower environmental impact.

- Ensure systematic maintenance of vehicles and equipment, in order to ensure their efficiency and compliance with environmental requirements.
- Evaluate potential environmental emergency situations and define appropriate intervention plans and operational methods for their management.

Measurable objectives and review

Measurable objectives relating to quality, the environment and occupational health and safety are defined annually and periodically reviewed by management, in line with the principles set out in this policy.

Risk and opportunity assessment

The Management, with the support of the competent functions, provides for the identification and evaluation of the risks and opportunities connected to the organizational context, the activities carried out and the interested parties, considering the events that may affect the achievement of the objectives of the Integrated Management System and adopting the appropriate mitigation and improvement actions.

The Management

San Pietro Mosezzo 05.01.2026